



WINTER NEWSLETTER 2011/12

Dear Customer

As we gear up for the festive period, we'd like to wish all of our customers old and new a very Merry Christmas and warmest New Year wishes for 2012.

It has been an extremely busy year for CourierForce despite the tough economic climate we all find ourselves operating within and we have worked harder than ever to ensure we have not only kept our prices firmly in line with our competitive nature but also in addition I hope we have met and exceeded your delivery expectations.

2011 saw an increase in both our UK domestic van movements but also a significant increase in a number of our customers looking to CourierForce to make direct deliveries across Europe - and on one occasion to the North African coast by direct van. Our on-board Air Courier service to personally hand deliver letters, files and small components right across the world has also seen an increase in demand.

There really is no limit to where we can deliver and our premium range of services can cater even for the most challenging of deadlines and locations. In the build up to Christmas, we are always ready to undertake the most challenging of delivery and deadlines and tasks.

We are very fortunate to work for a large number of the region's most well known businesses who trust CourierForce to handle their dedicated deliveries, and we thank them for their ongoing support. In turn, we also work closely with a large number of smaller and medium size businesses who are having to also work harder than ever to ensure their own customer's demands are met to ensure that even during this demanding environment, business opportunities are maximised. In simple terms, satisfying customer orders with timely delivery to them has never been more important.

We are committed to providing the very best delivery service to help ensure that whatever your reason to use CourierForce, we deliver for you on time, every time.

As always, my team are available 24/7 and should you wish to speak directly with me, I'd be delighted to help, please don't hesitate to call the office locally on **01752 893400** or our national booking line **0844 800 7663**.

New Fleet Vehicle

We have updated our fleet with a new Mercedes Benz Sprinter 313 "Luton" body with tail lift. Load length 4.2 metres.

This is the second vehicle of its type that we now operate on our fleet such is the demand and we will be modifying the body in early 2012 with a curtain to accommodate side loading facilities which a number of our customers exploit for loading convenience and ease.

Our range of vehicle options under 3500 tonne gross weight is now unmatched by any other same day courier operating in Devon and Cornwall today.



Festive Opening

CourierForce will be operating our normal 24/7 coverage right across the Festive period. The depot and booking office will be open until 1800 hrs on Friday 23rd December although we will be running our normal out of hour's service right across the Christmas weekend.

All of our usual courier team will be available from small van to long wheel base and 7.5 tonne. We will be operating a small dedicated team on Christmas Day across the region in the event of any delivery emergencies!

Once again thanks for all of your support and business in 2011 from all of the office based team here including Liz, Carla, Simon, Annie and of course from all of our couriers, many of them you will know personally.

We look forward to seeing you all in the New Year and we wish you a successful 2012.

Best wishes

Ross Mackenzie

www.courier-force.com

24 Hour Booking Line
0844 800 7663