



# SPRING/SUMMER NEWSLETTER 2009

## Dear Customer

We've now left behind the cold, dark winter months and heading into what is now a great time of year for the industry as we look forward to warmer, lighter days and improved road conditions.

As always, and more than ever we're thankful for the work from all of our customers through these challenging economic times and look forward to being able to support you any way we can in the coming months.

We are witnessing many businesses downsizing their own fleet of vehicles to keep costs as lean as possible and those businesses then preferring to outsource extra delivery work to couriers like us rather have their own vehicles outside not always working. If this is something you wish to discuss in more detail, we would be delighted to assist with any additional delivery work that may have in the past been covered by your own in house staff.

## New Vehicle Profile – Mercedes Sprinter Extra Long Wheel Base

We have recently introduced a new extra long wheel base vehicle into our fleet operated by Mike Rolls which many of you will have now seen. As our intrepid courier, Mike has been putting the vehicle through its paces with deliveries to Romania, Italy, Croatia, South of France and Majorca in recent weeks (strictly for delivery purposes!).

This eye catching van is useful for handling a range of larger palletised and freight movements. The dimensions are as follows;

Load Length	4.2m
Payload	1300 kgs
Pallet spaces	4 (standard)
Inside roof height	Rear door height 185cms/Inside roof height 200cms



## News

CourierForce is delighted to announce that we have been successful in securing work across the UK with one of Europe's leading drinks delivery companies.

Covering 10 depots nationwide including Inverness, Newcastle, Liverpool, Manchester, Birmingham, Bristol and Swansea, CourierForce are responsible for handling overflow deliveries to licensed pubs and clubs when additional kegs and cases of alcohol are required.

## Staff

We are pleased to welcome new staff member **Carla Glattback** as Customer Advisor into the booking office who will be assisting with inbound customer bookings. Carla will be working closely with the existing team to ensure we maintain our service levels especially throughout our busier periods.

Many of you will speak to Carla in the coming weeks and months ahead, and I am sure you will join me in wishing her well.

Thank you for your ongoing support

Best regards

**Ross Mackenzie**

Managing Director

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